

NIS	Reference						Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn	Activity Reported	RAG rating	Direction of Travel
	LAA	HCS	CP	BVPI	PAF	APA								
1	Yes	63	Yes				% of people who believe people from different backgrounds get on well together in their local area	Deputy Chief Executive	73% (2006)	77.8% (2010-11)		Recently we have supported the setting up of 2 community associations: Mayalee and Polish. We are in the process of supporting a third.	G	
2							% of people who feel that they belong to their neighbourhood	Deputy Chief Executive		Establish baseline		We are in the process of organising a local social cohesion forum.	G	
3			Yes				Civic participation in the local area	Deputy Chief Executive		Establish baseline		<b>No activity reported</b>	R	
4	Yes	61	Yes				% of people who feel they can influence decisions in their locality	Regeneration	29% (06/07)	>29%		Current Progress :- Parish Councils – Democracy First project funded through LPSA2 funding – leaflets distributed with Herefordshire Matters in June to inform residents of the role of Parish Councils, how they could get involved and find out more information. Post Offices – Action Plan agreed by Cabinet on 10th July on how to respond to the forthcoming announcement on post office closures. Removal of telephone boxes – publicity organised by the Council to raise awareness with local communities and also mechanism put in place to co-ordinate consultation responses. Support for the development and implementation of Parish Plans – reduced development support work due to lack of funding for Community First. Implementation supported through LPSA2 funding – 7 projects being progressed.	G	
6	Yes	62					Participation in regular volunteering	Regeneration		Establish baseline		The Herefordshire Community Development Partnership are supporting the development and implementation of the Local Compact Volunteering Code of Good Practice. The HCDP are to ensure that a robust volunteering infrastructure is available and promoted locally by raising awareness and understanding of what volunteering is and promote mutual benefits and the value of volunteering to the individual, community and organisation.	G	
9	Yes		Yes				Use of public libraries	Environment & Culture		3% point improvement by 2010-11		Bookstart for babies and pre school children - 65 certificates handed out in April, May & June. Summer reading challenge for children – Reading Challenge and Team Read launched. Book Festival – 30 schools participated. First friends of Ross library meeting June Year of Reading – monthly programme of activities underway Enhanced Home Delivery Library Service – draft criteria under discussion with Adult Social Care.	A	

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11	Yes						Engagement in the arts	Environment & Culture		3.1% point improvement by 2010-11		h.art guide & other promotional print ready end July. Tenders received from artists for Art of Life – pilot project in Canal Road Day centre to deliver arts activity as part of social care re-ablement programme.	A	
17	Yes	43	Yes				Perceptions of anti-social behaviour	Environment & Culture	27% (baseline)	32% (2010-11)		A multi-agency tasking and coordination group meets fortnightly to share intelligence information and use shared resources to target identified hot-spots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns.	A	
19	Yes	36					Rate of proven re-offending by young offenders	Children & Young People	N/A	Establish baseline	No Data	There has been a delay in setting the targets for this indicator, as we have been waiting for notification of the baseline from the Youth Justice Board. This has now been confirmed as the January to March 2005 cohort. Targets against this baseline will be set in October, and the first set of re-offending data for Quarter 1 will be available in November 2008. Work is ongoing to focus on the small cohort of young people who re-offend, particularly those on community penalties. The latter area will be the subject to a benchmarking exercise with other Youth Offending Services.	G	
21			Yes				Dealing with local concerns about antisocial behaviour and crime by the local council and police	Environment & Culture		Establish baseline		A multi-agency tasking and coordination group meets fortnightly to share intelligence information and use shared resources to target identified hot-spots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns.	G	
30	Yes						Re-offending rate of prolific and priority offenders	Regeneration	20.70%	19% reduction		<b>No activity reported.</b>	R	
39	Yes (Local)						Alcohol-harm related hospital admission rates per 100,000	Regeneration	294	295		<b>No activity reported.</b>	R	
40	Yes						Drug users in effective treatment	Regeneration	494	504		<b>No activity reported.</b>	R	
43							Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Children & Young People	2%	<5%	1%	Only one custodial sentence was imposed in Herefordshire during the reporting period.	G	△

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45						3080 YJ	Young offenders' engagement in suitable education, employment or training	Children & Young People	74.1%	95%	89.60%	This target is set nationally and applies to all Youth Offending Services. Although we are currently below the target after the first quarter, it is a significant improvement on the 2007/2008 outturn and Herefordshire is above other areas in its statistical neighbour group in terms of its trajectory to achieve the target by March 2009.	A	△
46							Young offenders access to suitable accommodation	Children & Young People	98%	95%	98%		G	◁▷
47	Yes	52	Yes	99a			People killed or seriously injured in road traffic accidents	Regeneration	133 (2007)	129 (2008)	36 (January to June)	Compared with 43 for the same period last year	G	△
48				99b			Children killed or seriously injured in road traffic accidents	Regeneration	11 (2007)	11 (2008)	4 (January to June)	Compared with 5 for the same period last year	G	△
111							First time entrants to the Youth Justice System aged 10 – 17	Children & Young People	290	282	69		G	△
				99c			The number of people slightly injured in road traffic collisions	Regeneration	713	<713	301	Compared with 194 for the same period last year.	R	▽
				126			Domestic burglaries per year, per 1,000 households in the Local Authority area	Regeneration	3.9	<3.9	0.9	Compared to 0.9 for the same period last year.	A	◁▷
				127a			Violent crime per year, per 1,000 population in the Local Authority area	Regeneration	15.6	<15.6	3.7	Compared to 4.7 for the same period last year.	G	△
				127b			Robberies per year, per 1,000 population in the Local Authority area	Regeneration	0.2	<0.2	0.1	Compared to 0.1 for the same period last year.	A	◁▷
				128			The number of vehicle crimes per year, per 1,000 population in the Local Authority area	Regeneration	5	<5	1.2	Compared to 1.3 for the same period last year.	G	△
		42c					Overall crime numbers	Regeneration	11,172	<11,172	3,850		A	◁▷
		43a					Perception of speeding traffic as a problem in your local area	Regeneration	74%	<76%		<b>No activity reported</b>	R	
		44					Fear of crime as measured through the new Place Survey	Regeneration		Establish baseline		<b>No activity reported</b>	R	

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						1042YJ	Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment)	Regeneration	100%	To meet or exceed 95%	100% received assessments and interventions (15/15)	Outturn data is for period Q1 to 30 June 08. On course to meet target	<b>G</b>	△
				165			The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area	Environment & Culture	92%	100%	94%		<b>A</b>	△
				215a			The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority	Environment & Culture	6.61 days	6.61 days	2.45 days	Compared with 2.79 days for the same period last year.	<b>G</b>	△
				215b			The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO)	Environment & Culture	9.5 days	9.5 days	19.2 days		<b>R</b>	▽
				218a			The percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Environment & Culture	94.74%	94.74%	100%		<b>G</b>	△
				218b			The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle	Environment & Culture	97.83%	97.83%	100%		<b>G</b>	△
				2a			The level of the Equality Standard for local government to which the Local Authority conforms in respect of gender, race and disability	Deputy Chief Executive	3	3	3	We have declared at level 3 of the Equality Standard subject to external verification in Oct /Nov. The standard is in the process of changing to the Equality Framework that will be introduced in April 2009.	<b>G</b>	◁▷

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				2b			The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application	Deputy Chief Executive	78%	85%	78%	The RES has been reviewed and is in place. Progress towards targets is adequate.	A	◁▷
				175			The percentage of racial incidents reported to the Local Authority that resulted in further action	Deputy Chief Executive	100%	100%	100%	All incidents, comments and complaints result in further action.	G	△
		37					Percentage of young people undertaking some kind of volunteering after school	Children & Young People	35%	35%	No Data	Survey will be undertaken in October 2008 - results available in January 2009.	A	